

Personal Profile

Energetic, logic driven and enthusiastic, matched with the ability to lead and influence others through change. I am a strategic thinker who is a strong communicator with good problem solving skills. As a self motivated coach, I am ready for a challenge.

Personal Details

Born 1st January 1967, I am a non smoker who is married with two children and have a clean driver's licence.

Director:

July 2011 to date

CIF Management Consultants Ltd

Managing partner of CIF following the successful buy-out of the consultancy business from Ceramic Industry Forum. My role is to develop and manage client relationships and to provide sustainable, high value consultancy services .

Competencies

1. **Experienced business coach with small to medium sized enterprises**
2. **Strategic facilitator with ability to influence at all business levels**
3. **Operational expertise and knowledge of Lean**

Achievements

- Delivery performance improved from 26% to 85% within twelve months
- 38 strategic Discovery workshops completed with SME's
- Strategic review of a business relocation into a development zone
- Supply chain assessment and improvement with c£1m of annual saving potential

Director: Improvement Services

March 2001 to date July 2011

Ceramic Industry Forum

Recruited to deliver Masterclass Manufacturing Process Improvement for the UK Ceramic Industry, I was trained by Japanese and Industry Forum Master Engineers from Toyota, Nissan and SMMT. Reporting to the Chief Executive my role was to direct the consultancy team and it' commercial activities.

Competencies

4. **Strong commercially astute business coach**
5. **Design & delivery of customer specific training and business improvement programmes**
6. **Skilled in the promotion and sales of consultancy services**

Achievements

- 131 improvement activities completed
- 76 companies assisted, over 87 sites
- £10m of company benefits evaluated from interventions
- Examples of company improvements -
 - 71% improvement in Non Right First Time
 - 60% improvement in manufacturing flexibility
 - 26% improvement in Productivity.

The Ceramic Industry Forum has been created with £1.5million of matched DTI funding to help UK based ceramic companies improve their competitiveness. It is led by industry for industry and aims to help ceramic companies through practical improvement programmes and services.

Quality & Process Manager

January 1998 to February 2001

Michelin Tyre Plc

Responsible for tyre assembly quality assurance and the management of twelve quality & process improvement technicians. My group covered production from a continuous four shift cycle, producing two million tyres per annum.

Achievements

- Non-quality cost reduction by approximately 20%, saving £125,000 per year, whilst efficiency improvements enabled labour cost reductions saving £65,000 per year.
- Introduction of FMEA's reducing customer risk to non quality.
- Process capability and stability improved using statistical capability studies.
- Introduction of 'Advanced Product Quality Planning' techniques for process, material and tyre changes.
- Implementation of audit compliant systems and procedures.
- Audit accreditation achieving, Chinese government supplier status and QS9000.

Project Engineer

January 1994 to January 1998

Michelin Tyre Plc

I was part of a specialised project design and industrialisation team responsible for 'right first time' introduction of new to factory tyres and prototypes. My role included routine communication with HQ in France, interpretation of tyre specifications, production planning and monitoring of new product introduction. This was a planned career progression toward becoming the 'Workshop Quality and Process Manager'.

Achievements

- Reduced NPI lead-times from 38 days to 29 days.
Achieved through critical path analysis, product standardisation and cross-functional planning.
- Improved design robustness through identification and definition of process key points.
- Competent level of French language.

Cell Manager

January 1991 to January 1994

Michelin Tyre Plc

'Day' shift production manager, within the tyre manufacturing workshop, managing a team of twenty-eight shift operatives and engineers working a continuous shift cycle. Contracted daily shift production 2,300 tyres.

Achievements

- 5% productivity and non-quality improvements, attributed to cross training and the introduction of dedicated production cells.
- 3% manning reduction by introducing shift re-work equipment and training.

Shift Engineering Manager

August 1989 to December 1991

Michelin Tyre Plc

My first managerial position, working a three-shift cycle in the mould manufacturing workshop. Machine tool environment managing a team of sixteen engineers. Experience gained through company initiatives including JIT reorganisation, Total Quality Management, Quality Circles, team meetings and appraisals.

Achievements

- Introduction of the workshop's preventive maintenance system.
- Plant layout changes reducing work in progress, stocks and processing lead-time.

Sponsored Student Placement

February 1988 to September 1988

Michelin Tyre Plc

Second industrial placement, working for Michelin's UK Energy Manager. Cost reduction feasibility studies completed for condensate return efficiency and heat pump introduction.

EITB Sponsored Student Placement

June 1986 to January 1987

Rolls Royce Aero Engines

First industrial sandwich placement based on a structured course and qualification. Experience in milling, turning, welding, CNC programming, sheet metal work, internal and external grinding, hydraulics and Auto Cad.

Education

1984 to 1988 Staffordshire University
1982 to 1984 Newcastle under Lyme College of Further Education
1978 to 1982 Madeley High School

Qualifications

B Eng (hons) Mechanical Engineering - class 2:1
EITB Scholarship
TEC Diploma in Engineering
9 'O' Levels

Training

Management

Management Assessment, Leadership, Management Professionalism, Appraisals, Discipline and Grievance Procedures, The Vital Business Update at Cranfield University, DTI Benchmark Assessor

Quality System

QS9000, JIT, SPC

Information Technology

E mail, Excel, Word, Power Point, Microsoft Project

Language

French

Lean Process Improvement

SMMT Masterclass training

Advanced Lean Thinking at Cardiff University

Trained as a licenced provider of Life Orientation Surveys

Interests

Playing and coaching football (Hanley Albion F.C.)

Skiing

Water colour painting

DIY. I am in the process of completely modernised my current home.

Motorcycles.

Additional Information

For three years I held the position of Michelin's Ambassador for education, having close links with schools, colleges and the Staffordshire TEC.

Full clean driver's licence.

French language & travel experience.